

Auction Assessment:

The Lancaster Agency, Inc. is always eager to know how we are doing and how our services can be improved.

If you have attended one of our auctions, please take a few minutes to complete the following and return to The Lancaster Agency, 121 East Main Street, Lebanon, KY 40033.

We thank you for your time!

1. How many auctions have you attended in the last 12 months?  
1-3  
4-8  
9-12
2. How many of those were conducted by The Lancaster Agency?  
1-3  
4-8  
9-12
3. Did you find the Auction Staff to be courteous and helpful?  
Yes  
No
4. Was the Registration process handled efficiently?  
Yes  
No
5. Was there adequate staff to conduct the auction?  
Yes  
No
6. Were the items of personal property adequately displayed?  
Yes  
No
7. Did the advertising, newspaper, radio or internet accurately describe what to be sold?  
Yes  
No
8. Were directions to the auction accurate?  
Yes  
No
9. Did the staff explain the terms and conditions and the order of the sale?  
Yes  
No

10. Were you able to understand Auctioneer, Charles E. Lancaster, Sr.?

Yes

No

11. Were you able to understand Auctioneer, Hayden Johnson?

Yes

No

12. Were you able to understand Auctioneer, John Arthur Elder?

Yes

No

13. Was the check out process handled efficiently?

Yes

No

14. Would you attend another auction conducted by The Lancaster Agency?

Yes

No

15. If you, friend, family member or business acquaintance were planning an auction, would you recommend The Lancaster Agency?

Yes

No

Please add any other comments that you wish to share with Team Lancaster.